Q4 Have you lost a sale in the last 7 days because you could not provide change?
   1. >> continue
   2. >> Q1

Q5 How many sales did you lose in the last 7 days due to insufficient change?

Q6 What was the approximate value of those sales, in total?

Q7 What was the lost profit from those sales, in total?

Q8 Think about all those lost sales. For how many of them did you have more cash on hand than the amount of change you needed?

Q9 What did these customers do when you could not provide change?
   FO: circle all that apply.
   1 - went to nearby shop
   2 - came back later to my shop
   3 - Left and did not buy anything
   99 - don't know

Q1 Have you brought any money to work today?
   a) How much money did you bring to work this morning?

Q1b How much money did you bring to work in coins?

Q2 How much money did you have at the end of the day yesterday?

Q3 What did you do with the money from last night?
   FO: write down all that apply.
   Codes: 1-Deposited in formal banking institution; 2 - Kept at home; 3 - gave to wife or friends; 4 - Gave to owner of shop; 5 - spent it (specify); 6 - Other (specify)

Q10 Think about the last customer who you couldn't give change to. What was this person trying to buy, for how much and what bill was he using?

Q11 Did you have more cash on hand than the amount of change needed?
   1

Q12 How much cash did you have on hand?

Q13 Have you had to fetch change in the last 7 days because you could not break a customer's bill?
   1 >> continue
   2 >> Q21

Q14 If yes, how many times?

Q15 On average, how much time did it take you to get change?

Q16 In looking for change, how many times did you do each of the following?
   1-shop was kept open times
   2- The shop was watched times
   3- There was no one there times

Q17 Did you lose any customers while you were away from the business looking for change?
   1 >> continue
   2 >> Q21
   99- don't know

Q18 If yes, how many customers did you lose in the past 7 days?

Q19 Did any of these customers come back to complete their purchases later?
   1 >> continue
   2 >> Q21

Q20 If yes, how many?

Q21 Did you give goods on credit in the last 7 days because you didn't have correct change?
   1 >> continue
   2 >> Q24

Q22 If yes, how much did you give out on credit?

Q23 On average, how long does it take to get these loans paid back?

Q24 In the last 7 days, has a customer agreed to pay more than the price and come back for change later?
   1 >> continue
   2 >> Q27

Q25 If yes, how much change did you owe them on average?

Q26 On average, how long does it take for them to come back?

Q27 How many customers have you had in the past 2 hours?

Q28 How much have you sold in the past 2 hours?

Q28b How much profit have you had in the past 2 hours?

Q28c How much cash do you have on hand right now?

Q28d How much cash do you have in coins right now?

Q29 How many times have other shops or vendors asked you for change in the past 7 days?
   a) How many times have other shops or vendors asked you for change in the past 7 days?
   b) How many times have you given other shops or vendors change?
   a) How much change have you given other shops or vendors in the past 7 days?

Q30 How many times have you received change from other shops or vendors?

Q31 What was the total income the business earned during the last 7 days after paying all expenses including the wages of employees, but not including any income you paid yourself. That is, what were the profits of your business during the last 7 days?

Q32 a) How many days ago did you last restock your inventory?
   b) How much did you invest?