



## Chapter 12

### *Attraction and Rejection*

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Few experiences are more all-consuming than intense interpersonal attraction or intense interpersonal rejection. Most of us can readily remember attraction and rejection experiences that dominated our life for a while. Regarding attraction, perhaps we recall the mental preoccupation with our first love or the strong desire to form a friendship with a fellow collegiate dorm resident. Regarding rejection, perhaps we recall the time when we were ostracized by everybody at a party or the time when the love of our life left us for another partner. As these examples illustrate, attraction involves an individual's positive evaluation of others and the desire to approach them, whereas rejection involves others' negative evaluation of an individual and the tendency to exclude him or her. The present chapter reviews the scientific work on attraction and rejection, beginning with attraction.

### **Attraction**

#### *What Is Attraction?*

Scholars have not arrived at a consensual definition of attraction. Perhaps the most influential definition over the past several decades is that interpersonal attraction is "an individual's tendency or predisposition to evaluate another





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1 person . . . in a positive (or negative) way” (Berscheid & Walster, 1978, p. 20).  
2 Scholars adopting this definition primarily conceptualize attraction as an atti-  
3 tude, with affective, behavioral, and cognitive components. Over time, scholars  
4 have increasingly complemented this attitudinal conceptualization by empha-  
5 sizing the motivational aspects of attraction, observing that attraction charac-  
6 terizes not only perceivers’ evaluations of targets, but also their desire to initiate  
7 contact or to establish intimacy with them (e.g., Simpson & Harris, 1994; see  
8 Graziano & Bruce, 2008).

9 Attraction scholars focus on relationships that are not (yet) close, although  
10 they also examine attraction-relevant processes conducted in close relationship  
11 contexts (e.g., research distinguishing strangers who become close friends from  
12 strangers who do not). We refer to the person who inspires attraction in  
13 somebody else as the “target” and the person who experiences attraction as the  
14 “perceiver.” In reality, of course, both interactants are frequently in both of these  
15 roles simultaneously; we adopt this terminology for clarity of exposition. We  
16 discuss the history of research on interpersonal attraction and theoretical per-  
17 spectives driving this research before reviewing the predictors of attraction.

### 18 *Historical Perspective*




19 We can roughly divide empirical research on attraction into four historical  
20 epochs: (1) pre-1960, (2) 1960s–1970s, (3) 1980–2005, and (4) 2005–present.  
21 Although social theory of human relations—including classic work on friend-  
22 ship (Aristotle, 330 BC/1991) and love (Capellanus, 1184/1960)—is millennia  
23 old, the pre-1960s epoch included only a few empirical studies of attraction.  
24 Notable among these were studies on assortive mating (Harris, 1912), social  
25 popularity (Moreno, 1934), relationship power (Waller, 1938), mate prefer-  
26 ences (Hill, 1945), human sexuality (Kinsey, Pomeroy, & Martin, 1948; Kinsey,  
27 Pomeroy, Martin, & Gebhard, 1953), and the effects of physical proximity on  
28 attraction (Festinger, Schachter, & Back, 1950). These studies did not cohere  
29 into an organized field of inquiry, but they set the stage for social psychologists  
30 to pursue an intensive research emphasis on interpersonal attraction.


31 In the second epoch, approximately the 1960s and 1970s, research on  
32 attraction blossomed from a smattering of disparate findings to a major research  
33 area within social psychology. Newcomb (1961) and Byrne (1961) launched  
34 this epoch with landmark publications establishing the theoretical and meth-  
35 odological foundations for research linking similarity to attraction. Shortly  
36 thereafter, scholars investigated a broad range of attraction topics, including the  
37 effects of the target’s physical attractiveness (Walster, Aronson, Abrahams, &  
38 Rottman, 1966; Huston, 1973), the effects of the perceiver’s physiological



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1 arousal (Berscheid & Walster, 1974; Dutton & Aron, 1974), whether targets  
2 tend to reciprocate perceivers' attraction (Walster, Walster, Piliavin, & Schmidt,  
3 1973), whether individuals who are "too perfect" are less likable than individu-  
4 als who have benign imperfections (Aronson, Willerman, & Floyd, 1966), and  
5 whether perceivers are more attracted to targets who grow to like them over  
6 time than to targets who have liked them from the beginning (Aronson &  
7 Linder, 1965). Indeed, the empirical yield of attraction research was substantial  
8 enough to warrant a book entitled *Interpersonal Attraction*, which Berscheid  
9 and Walster first published in 1969 and revised in 1978.

10 In the third epoch, from approximately 1980 to 2005, "The field of interper-  
11 sonal attraction, as an organized literature, largely faded into the background, sup-  
12 planted but not replaced by a field called 'close relationships'" (Graziano & Bruce,  
13 2008, p. 272; see Berscheid, 1985;  2007). For diverse reasons, including the  
14 skyrocketing divorce rates of the time, scholars became increasingly interested in  
15 understanding what makes established relationships, such as marriages and dat-  
16 ing relationships, satisfying  dissatisfying and stable versus unstable (see  
17 Fletcher & Overall, Chapter 4, this volume). Meanwhile, evolutionary psychology  
18 emerged as a new approach to studying interpersonal attraction and became influ-  
19 ential in the absence of a coherent scholarly field of attraction (Buss, 1989; Buss   
20 Schmitt, 1993; Gangestad & Simpson, 2000; see Maner & Kenrick, Chapter 13,  
21 this volume). Evolutionarily oriented psychologists have launched many new  
22 directions in attraction research, particularly regarding sex differences.

23 The fourth epoch, from approximately 2005 to the present, has witnessed a  
24 resurgence of interest in attraction research, as scholars have capitalized on  
25 technological and methodological advances in dating practices and social net-  
26 working in the real world. For example, scholars have studied attraction through  
27 online da  Fiore, Taylor, Mendelsohn, & Hearst, 2008; Hitsch, Hortaçsu, &  
28 Ariely, 2009; Sprecher, Schwartz, Harvey, & Hatfield, 2008), speed-dating  
29 (Finkel, Eastwick, & Matthews, 2007; Fisman, Iyengar, Kamenica, & Simonson,  
30 2006; Kurzban & Weeden, 2005), and social networking Web sites (McKenna,  
31 2008; Tong, Van Der Heide, Langwell, & Walther, 2008; Walther, Van Der  
32 Heide, Kim, Westerman, & Tong, 2008). Interest in these technological and  
33 methodological advances has helped fuel a broader renaissance of research on  
34 attraction, with many current approaches addressed in the recent *Handbook of*  
35 *Relationship Initiation* (Sprecher, Wenzel, & Harvey, 2008).

## 36 Theoretical Perspectives

37 Despite the recent renaissance of attraction scholarship, the field remains a  
38 theoretical morass. Dozens of theories have guided research, and scholars have

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1 devoted little effort toward linking these far-flung theories into an integrated  
2 framework.

3 This theoretical disorganization notwithstanding, we can extract a few  
4 organizing themes (see Graziano & Bruce, 2008). In the 1960s and 1970s, a  
5 large proportion of attraction research fell into one (or both) of two broad the-  
6 oretical traditions. The first encompassed *reinforcement theories*, which were  
7 guided by the idea that perceivers are attracted to targets who are rewarding  
8 to them. Attraction scholars working in this tradition borrowed ideas from  
9 general theories—such as social exchange theory (Blau, 1964; Homans, 1974),  
10 equity theory (Adams, 1965; Walster, Walster, & Berscheid, 1978), and interde-  
11 pendence theory (Kelley & Thibaut, 1978; Thibaut & Kelley, 1959)—and also  
12 developed more specific variants targeted toward attraction. According to one  
13 such theory, “liking for a person will result under those conditions in which an  
14 individual experiences *reward in the presence of that person*, regardless of the  
15 relationship between the other person and the rewarding event or state of  
16 affairs” (Lott & Lott, 1974, p. 172; emphasis in original; see also Byrne & Clore,  
17 1970). Illustrative of research in this tradition is work demonstrating that per-  
18 ceivers in physically uncomfortable environments (e.g., hot or crowded rooms)  
19 are less attracted to strangers than are perceivers in more comfortable environ-  
20 ments (Griffitt, 1970; Griffitt & Veitch, 1971).

21 The second broad theoretical tradition encompassed *cognitive consistency*  
22 *theories*, which were guided by the idea that perceivers are motivated to seek  
23 congruence among their thoughts, feelings, and interpersonal relationships. As  
24 with the reinforcement approach, scholars working in this tradition borrowed  
25 ideas from general theories—particularly cognitive dissonance theory  
26 (Festinger, 1957) and balance theory (Heider, 1958)—and also developed more  
27 specific variants targeted toward attraction. For example, not only do perceiv-  
28 ers tend to like targets who like them, they also tend to like targets who share  
29 their own sentiments toward third parties (e.g., they like targets who dislike  
30 somebody they also dislike) (Aronson & Cope, 1968).

31 Although reinforcement and cognitive consistency theories have continued  
32 to influence attraction research, a number of additional theoretical perspectives  
33 have become influential in recent decades. Of these, the most influential has  
34 been *evolutionary psychology*, which David Buss and his collaborators intro-  
35 duced to study attraction dynamics in the mid-to-late 1980s (Buss, 1989; Buss  
36 & Barnes, 1986). Evolutionary psychology is guided by the idea that people’s  
37 thoughts, feelings, and behaviors are influenced by evolved biological mecha-  
38 nisms (see Maner & Kenrick, this volume). Scholars have derived a panoply of  
39 new attraction hypotheses from this evolutionary approach (e.g., Buss &  
40 Schmitt, 1993; Eastwick, 2009; Gangestad & Simpson, 2000), and many of these  
41 hypotheses have been empirically supported.

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1 Additional theories that have influenced the study of attraction include  
 2 attachment theory (Eastwick & Finkel, 2008b), reactance theory (Pennebaker  
 3 et al., 1979), and communal-exchange theory (Clark & Mills, 1979). In addi-  
 4 tion, in the concluding chapter of the *Handbook of Relationship Initiation*,  
 5 Perlman (2008) discusses a long list of perspectives addressed by authors in  
 6 that volume, including theories of uncertainty reduction, information manage-  
 7 ment, self-expansion, relationship goal pursuits, social penetration, dialectic  
 8 processes, scripts, and gender.

### 9 Predictors of Attraction

10 We now explore the predictors of attraction: What makes a perceiver become  
 11 attracted to a target? We divide this exploration into sections on (1) target  
 12 factors, (2) perceiver factors, (3) relationship factors, and (4) environmental  
 13 factors.

14 *Target Factors: Who Is Attractive?* Scholars have identified a broad range  
 15 of factors that make some targets more attractive than others. Some of these  
 16 target effects are stable individual differences, whereas others are situationally  
 17 induced or time varying. In terms of stable individual differences, one of the  
 18 most important and well-studied target factors is *physical attractiveness*. In one  
 19 early demonstration of the power of physical attractiveness, college students  
 20 attended an evening-long dance party with a randomly assigned partner they  
 21 had not previously met (Walster et al., 1966). The *only* variable that predicted  
 22 attraction was the target's physical attractiveness. Although scholars have now  
 23 identified other target factors that promote attraction (see below), this early  
 24 study established the target's physical attractiveness as a major predictor of per-  
 25 ceivers' attraction, and decades of subsequent research have done little to soften  
 26 this conclusion (Eastwick & Finkel, 2008a; Feingold, 1990; Langlois et al., 2000;  
 27 Reis, Nezelek, & Wheeler, 1980).

28 At first glance, these results appear to contradict the robust finding that  
 29 perceivers tend to become romantically involved with targets who are approxi-  
 30 mately equal to them in attractiveness (Berscheid, Dion, Walster, & Walster,  
 31 1971; White, 1980; see Feingold, 1988). However, this matching effect appears  
 32 to be driven by perceivers desiring to date extremely attractive targets but  
 33 settling for targets of comparable attractiveness to themselves because they  
 34 typically cannot attract the most gorgeous targets (Burley, 1983; Huston, 1973;  
 35 Kalick & Hamilton, 1986). This settling logic becomes especially plausible when  
 36 we consider that there is widespread agreement about which targets are attrac-  
 37 tive. This agreement emerges not only across cultures (Cunningham, Roberts,  
 38 Barbee, Druen, & Wu, 1995; Jones & Hill, 1993), but also when the perceivers

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1 are very young children (e.g., 3-month-old infants) whose attraction was  
2 assessed by recording how long they looked at attractive and unattractive faces  
3 (Langlois et al., 1987; also see Slater et al., 1998).

4 What characteristics make a target physically attractive? In terms of faces,  
5 targets are perceived as warm and friendly when they exhibit a large smile,  
6 dilated pupils, highly set eyebrows, full lips, and a confident posture (see  
7 Cunningham & Barbee, 2008). In addition, men tend to be attracted to women  
8 with sexually mature features such as prominent cheekbones, whereas women  
9 tend to be attracted to men with sexually mature features such as a broad jaw  
10 (Cunningham, Barbee, & Philhower, 2002; Rhodes, 2006). One clever line of  
11 research using computer morphing procedures to produce composite versions  
12 of human faces (see Fig. 12.1) demonstrated that such faces become more  
13 attractive when they consist of a larger number of human faces. One explana-  
14 tion for this effect is that such composites seem most familiar to the perceivers  
15 because they approximate an average of the targets perceivers have encoun-  
16 tered in their everyday lives, which make the composites easy to process  
17 (Langlois, Roggman, & Musselman, 1994; Langlois, Roggman, & Rieser-  
18 Danner, 1990; Rhodes, Harwood, Yoshikawa, Nishitani, & MacLean, 2002;  
19 Rubenstein, Langlois, & Roggman, 2002). A second explanation is that such  
20 composites are symmetrical, a feature that perceivers find attractive in its own  
21 right (Fink, Neave, Manning, & Grammer, 2006; Mealey, Bridgstock, &  
22 Townsend, 1999; Rhodes, Sumich, & Byatt, 1999).

23 Moving from faces to bodies, men tend to be most attracted to women with  
24 waist-to-hip ratios of approximately 0.7, whereas women tend to be most  
25 attracted to men with waist-to-hip ratios of approximately 0.9 (Furnham,  
26 Petrides, & Constantinides, 2005; Singh, 1993, 1995, 2004). Men's waist-to-hip  
27 ratio preferences tend to be stronger than women's, although the degree to  
28 which men's preferences are cross-culturally universal has been challenged by  
29 recent evidence that men in less sexually egalitarian cultures such as Greece  
30 and Japan place more importance on women's waist-to-hip ratio than do men  
31 in more egalitarian cultures such as Great Britain and Denmark (Cashdan,  
32 2008). Shocking recent evidence demonstrates that men also tend to prefer  
33 women with relatively large breasts, especially when they are accompanied by a  
34 relatively trim waist (Furnham, Swami, & Shah, 2006; Voracek & Fisher, 2006),  
35 and women seem to prefer men with broad shoulders, especially when they are  
36 accompanied by a relatively trim waist (Hughes & Gal 2003). Women also  
37 tend to prefer tall men over short men (Hitsch et al., 2009; Salska et al., 2008).

38 In addition to their physical attractiveness, targets are more attractive to the  
39 extent that they possess certain *psychological dispositions*. Scholars have identi-  
40 fied a broad range of target characteristics that are appealing to perceivers; three  
41 of the most important are warmth/trustworthiness, attractiveness/vitality, and

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FIGURE 12.1. Composite male and female faces (on left of figure), along with photographs of the 16 individual faces incorporated into each composite. We thank faceresearch.org for supplying the composites and the photographs.

- 1 status/resources (Fletcher, Simpson, Thomas, & Giles, 1999; Simpson, Fletcher,
- 2 & Campbell, 2001).
- 3 A third stable factor influencing how attractive targets are is the degree to
- 4 which they anticipate that perceivers will like them or reject them (Curtis &
- 5 Miller, 1986). Targets who anticipate that perceivers will like them behave more



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1 warmly during their interactions, which in turn predicts perceivers' liking for  
2 them (Stinson, Cameron, Wood, Gaucher, & Holmes, 2009).

3 Shifting from dispositional to situational factors, targets who are *familiar*  
4 are more attractive than targets who are not (but see Norton, Frost, & Ariely,  
5 2007). In an early study (Hartley, 1946), research participants provided their  
6 impressions of various national groups, some of which were fictitious (e.g.,  
7 Danerians). Participants generally disliked the unfamiliar groups, assuming  
8 they possessed unappealing characteristics. Similarly, research on the "mere  
9 exposure effect" (Zajonc, 1968, 2001) suggests that individuals tend to experi-  
10 ence greater attraction toward familiar stimuli (including familiar people) than  
11 toward unfamiliar stimuli. This effect emerges in the absence of any other fea-  
12 tures frequently confounded with familiarity (e.g., quantity or quality of social  
13 contact) and without perceivers even being aware they have gained familiarity.  
14 In one study, female research assistants posed as students in a lecture course,  
15 attending 0, 5, 10, or 15 of the 40 lectures; these research assistants did not  
16 speak to the other students when attending the course (Moreland & Beach,  
17 1992). The more classes the women attended, the more attractive students rated  
18 them to be.

19 Perceivers also tend to be more attracted to targets who *ingratiate* than to  
20 targets who do not, particularly when the ingratiation attempt is directed  
21 toward the perceiver rather than toward a third party observer (Gordon, 1996).  
22 This perceiver–observer discrepancy appears to result from perceivers' self-  
23 enhancement motives and is not moderated by perceivers' self-esteem (Vonk,  
24 2002). In addition, perceivers tend to be more attracted (1) to targets who *self-*  
25 *disclose* to them than to targets who do not (Collins & Miller, 1994) and (2) to  
26 appealing (but not unappealing) targets who exhibit benign *pratfalls*, such as  
27 spilling coffee on themselves, than to appealing targets who do not (Aronson et al.,  
28 1966; see Deaux, 1972).

29 Finally, male perceivers tend to find female targets more attractive—in  
30 terms of both physical appearance (Roberts et al., 2004) and scent (Havlíček,  
31 Dvořáková, Bartoš, & Flegr, 2006; Singh & Bronstad, 2001)—when these tar-  
32 gets are *ovulating* than when they are not. This effect could emerge in part  
33 because women dress better when they are ovulating than when they are not  
34 (Haselton & Gangestad, 2006; Haselton, Mortezaie, Pillsworth, Bleske-Rechek,  
35 & Frederick, 2007; Schwarz & Hassebrauck, 2008). However, the effect remains  
36 robust when clothing is held constant. A recent study of lap dancers working at  
37 "gentlemen's clubs" demonstrated that the dancers earned approximately \$335  
38 (U.S. currency) in tips throughout the evening from male customers when they  
39 were in the fertile phase of the menstrual cycle (when they were ovulating),  
40 \$260 in the luteal phase (when they were neither ovulating nor menstruating),  
41 and \$185 in the menstrual phase (Miller, Tybur, & Jordan, 2007). These effects





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1 were limited to women who were naturally cycling, which suggests that they  
2 were caused by hormonal shifts across the menstrual cycle. Women who were  
3 taking oral contraceptives earned less money than naturally cycling women  
4 who were ovulating did.

5 *Perceiver Factors: Who Becomes Attracted?* In addition to targets differing  
6 in how attractive they are, perceivers differ in their tendency to become attracted  
7 to targets. As with target effects, some of these perceiver effects are stable indi-  
8 vidual differences, whereas others are situationally induced or time varying. In  
9 terms of stable individual differences, *physically unattractive perceivers* tend to  
10 view targets as more attractive (Montoya, 2008) and tend to have lower stan-  
11 dards for a potential partner (Buss & Shackelford, 2008) than physically attrac-  
12 tive perceivers do, although some research suggests that physically unattractive  
13 perceivers merely lower their standards for whom they would date while still  
14 accurately assessing targets' attractiveness (Lee, Loewenstein, Ariely, Hong, &  
15 Young, 2008).

16 Similarly, perceivers with low *comparison standards* (low expectations  
17 regarding what they deserve or can get from a relationship) tend to view targets  
18 as more attractive than do perceivers with high comparison standards. Although  
19 individuals vary in the degree to which their comparison standards are stably  
20 high or low, a given individual's comparison standards can also fluctuate over  
21 time. In one study, for example, male participants rated a photographed female  
22 as less attractive after watching a television show depicting gorgeous women  
23 (*Charlie's Angels*) than after watching a television show that did not (Kenrick &  
24 Gutierrez, 1980). A striking follow-up study showed that men who had just  
25 viewed *Playboy* centerfolds rated their wife as less attractive and even rated  
26 themselves as less in love with her than did men looking at magazines that did  
27 not depict beautiful women; these effects did not emerge for women's evalua-  
28 tions of their husband just after they had viewed *Playgirl* (Kenrick, Gutierrez, &  
29 Goldberg, 1989).

30 Another individual difference variable influencing perceivers' tendencies to  
31 become attracted to targets is *perceiver sex*. At least in the romantic domain,  
32 men tend to experience greater attraction than women, especially when con-  
33 sidering short-term involvements. For example, men were somewhat more  
34 likely than women (58% versus 48%) to accept a date from an opposite-sex  
35 research confederate who approached them on campus, and they were *much*  
36 more likely to accept an offer to go home with (63% versus 7%) or to "go to bed  
37 with" (71% versus 0%) the confederate (Clark, 1990; Clark & Hatfield, 1989).  
38 Several speed-dating studies have yielded compatible results, with men "yess-  
39 ing" a larger proportion of their partners than women (Fisman et al., 2006;  
40 Kurzban & Weeden, 2005; Todd, Penke, Fasolo, & Lenton, 2007; but see Finkel  
41 & Eastwick, 2009).

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1 Shifting from dispositional to situational factors, perceivers can misattrib-  
2 ute their *physiological arousal* from a nonromantic source to a romantic one  
3 (Berscheid & Walster, 1974; see Schachter & Singer, 1962). In a classic field  
4 study, an attractive female experimenter approached men immediately after  
5 they had walked across either a low, stable bridge or a high, swaying one (Dutton  
6 & Aron, 1974). The high bridge presumably inspired greater fear in most peo-  
7 ple than the low one did, and, consistent with the misattribution idea, the men  
8 who had walked across the high bridge exhibited greater romantic attraction to  
9 the experimenter than did the men who had walked across the latter one (also  
10 see Meston & Frohlich, 2003). Scholars have employed a range of arousal  
11 manipulations (e.g., fear, aerobic exercise, sexual arousal) to replicate this effect  
12 for physically attractive targets (see Foster, Witcher, Campbell, & Green, 1998).  
13 However, the effect reverses for unattractive targets, with physiologically  
14 aroused perceivers rating such targets as less attractive than physiologically  
15 unaroused perceivers do (Foster et al., 1998).


16 Additional situational variables that increase perceivers' attraction to tar-  
17 gets include (1) perceivers being in a happy mood rather than a sad mood  
18 (Gouaux, 1971; Veitch & Griffitt, 1976); (2) perceivers experiencing fear caused  
19 by a noninterpersonal stimulus and believing that affiliating can reduce the  
20 impact of the stressor (Schachter, 1959; see Rofé, 1984); (3) perceivers' level of  
21 self-disclosure, with greater self-disclosure causing greater attraction to the tar-  
22 get of the self-disclosure (Collins & Miller, 1994); (4) perceivers' level of alcohol  
23 consumption, with greater consumption predicting greater attraction (Jones,  
24 Jones, Thomas, & Piper, 2003; Parker, Penton-Voak, Attwood, & Munafò, 2008);  
25 (5) perceivers keeping the relationship secret (Wegner, Lane, & Dimitri, 1994);  
26 and (6) perceivers physically approaching targets rather than being physically  
27 approached by them (Finkel & Eastwick, 2009).

28 *Relationship Factors: What Dyadic Characteristics Promote*  
29 *Attraction?* Attraction is determined by more than just the characteristics of  
30 the target, on the one hand, and the characteristics of the perceiver, on the  
31 other. Many important predictors of attraction are dyadic, or relational, involv-  
32 ing the interplay between the target's and the perceiver's characteristics. In this  
33 section, we review relational predictors relevant to the *attributes* of the target  
34 and the perceiver and the *interpersonal dynamics* emerging between them.

35 **PERCEIVER × TARGET ATTRIBUTES** In reviewing research on the link  
36 between the target's and the perceiver's attributes and attraction, we focus on  
37 the expansive literature investigating the link between similarity and attraction.  
38 As discussed, Newcomb and Byrne both published landmark studies on simi-  
39 larity and attraction in 1961. Newcomb (1961) randomly assigned University of  
40 Michigan transfer students to be roommates and discovered that the more simi-  
41 lar the students were before moving in together, the more they liked each other

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1 by the end of the academic year. Byrne (1961) innovated a novel laboratory  
2 paradigm (his “bogus stranger” paradigm) to glean experimental evidence that  
3 perceivers are attracted to targets who are similar to them. A decade later, Byrne  
4 (1971) reviewed the extant literature, concluding that attraction is a linear func-  
5 tion of attitudinal similarity: As the proportion of similar to dissimilar attitudes  
6 increases, so too does attraction to the target.

7 The similarity–attraction effect exists not only for attitudinal similarity (see  
8 al  riffitt & Veitch, 1974), but also for demographic similarity (Hitsch et al.,  
9 2009; McPherson, Smith-Loving, & Cook, 2001; Watson et al., 2004), personal-  
10 ity similarity (Gonzaga, Campos, & Bradbury, 2007), and, remarkably, even  
11 similarity in the letters in the perceiver and the target’s names (Jones, Pelham,  
12 Carvallo, & Mirenberg, 2004). Furthermore, similarity effects are not limited to  
13 positive characteristics; antisocial individuals tend to be attracted to other anti-  
14 social individuals (Krueger, Moffitt, Caspi, Bleske, & Silva, 1998), and depres-  
15 sive individuals tend to be attracted to other depressive individuals (Locke &  
16 Horowitz, 1990).

17 Some scholars have argued that perceivers experience the strongest attrac-  
18 tion to targets who are similar to the perceivers’ “ideal self” (the person they  
19 aspire to become) rather than to the perceivers’ actual self (LaPrelle, Hoyle,  
20 Insko, & Bernthal, 1990). Some evidence, however, suggests a boundary condi-  
21 tion on perceivers’ attraction to a target who is similar to their ideal self:  
22 Cognitive attraction increases as the target approaches and even exceeds the  
23 perceiver’s ideal self, but affective attraction declines as the target exceeds per-  
24 ceiver’s ideal self, most likely because such a target is threatening to perceivers  
25 (Herbst, Gaertner, & Insko, 2003).

26 Although the link between similarity and attraction is robust (for a meta-  
27 analytic review, see Montoya, Horton, & Kirchner, 2006), it is not universal. For  
28 example, abundant evidence suggests that complementarity on the dominance–  
29 submissiveness dimension predicts greater attraction than similarity on that  
30 dimension (Dryer & Horowitz, 1997; Markey & Markey, 2007; Tiedens &  
31 Fragale, 2003; see Winch, 1958).

32 **PERCEIVER × TARGET INTERACTION DYNAMICS** In addition to this  
33 research exploring the interplay between the perceiver’s and the target’s attri-  
34 butes, much research has also explored the interplay between the perceiver and  
35 the target’s interaction dynamics. Perhaps the most extensively researched topic  
36 in this domain is *reciprocity of attraction*. Scholars have long demonstrated that  
37 perceivers tend to like targets who like them more than targets who do not  
38 (Backman & Secord, 1959; Curtis & Miller, 1986). Kenny and his colleagues  
39 have distinguished between two distinct forms of reciprocity: generalized and  
40 dyadic (Kenny, 1994; Kenny & Nasby, 1980; Kenny & La Voie, 1984). Whereas  
41 the *generalized reciprocity* correlation indexes the degree to which likers tend to

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1 be liked (i.e., whether perceivers who tend to like targets on average tend to be  
2 liked by those targets on average), the *dyadic reciprocity* correlation indexes the  
3 degree to which uniquely liking a given target more than other targets predicts  
4 being uniquely liked by that target in return (i.e., whether perceivers who selec-  
5 tively like certain targets more than others tend to be liked by those certain  
6 targets more than those targets like other people). One interesting feature of  
7 this work is that dyadic reciprocity effects tend to be positive in both platonic  
8 and romantic contexts (with perceivers who uniquely like or desire a target also  
9 being uniquely liked or desired by that target), whereas generalized reciprocity  
10 effects are positive in platonic contexts (with perceivers who generally like tar-  
11 gets being liked by those targets) but negative in romantic contexts (with per-  
12 ceivers who generally desire targets not being desired by those targets) (Kenny,  
13 1994; Eastwick, Finkel, Mochon, & Ariely, 2007; see Finkel & Eastwick, 2008).

14 A second line of research on the attraction-relevant effects of perceiver  $\times$   
15 target interaction dynamics involves *nonconscious mimicry*, which refers to  
16 unintentional behavioral synchrony between a perceiver and a target. Perceivers  
17 like targets who mimic them more than targets who do not (Chartrand &  
18 Bargh, 1999). People seem to have an unconscious intuition of this effect, as  
19 they tend to mimic others when they want to be liked (Cheng & Chartrand,  
20 2003; Lakin & Chartrand, 2003; Lakin, Jefferis, Cheng, & Chartrand, 2003).

21 A third line of research involves *transference*, which refers to a cognitive  
22 process through which aspects of a perceiver's relationship with one target are  
23 automatically applied to the perceiver's relationship with another (Andersen,  
24 Reznik, & Manzella, 1996; see Freud, 1912/1958). In one study, perceivers  
25 became more attracted to targets who resembled positive than negative signifi-  
26 cant others in their life, an effect that was not due to the simple positivity or  
27 negativity of the targets' characteristics (Andersen et al., 1996).

28 A fourth line of research involves *instrumentality*, which refers to the degree  
29 to which perceivers find a given target useful in helping them progress in their  
30 current goal pursuits. Perceivers are more attracted to a target who is instru-  
31 mental for a specific goal (but not to a target who is not) when that goal is cur-  
32 rently active than when it is not (Fitzsimons & Shah, 2008). This preference for  
33 instrumental targets when a particular goal is relevant appears to be especially  
34 strong for perceivers with high power (Bargh, Raymond, Pryor, & Strack, 1995;  
35 Gruenfeld, Inesi, Magee, & Galinsky, 2008).

36 A fifth line of research involves *exchange and communal norms*, which refer  
37 to expectations that dyadic partners should give benefits contingently or non-  
38 contingently, respectively (see Clark, Lemay, Graham, Pataki, & Finkel, 2010).  
39 Perceivers are more attracted to a target who behaves in a manner consistent  
40 with the norm they prefer for that relationship. In a landmark experiment, male  
41 perceivers eager to follow an exchange norm with a female target were more

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1 attracted to her when she reciprocated a benefit they had provided than when  
 2 she did not, whereas male perceivers eager to follow a communal norm were  
 3 more attracted to her when she did not reciprocate their benefit than when she  
 4 did (Clark & Mills, 1979).

5 *Environmental Factors: What Situational Circumstances Promote*  
 6 *Attraction?* In addition to effects of the target, the perceiver, and their interac-  
 7 tion, perceivers' attraction to targets is also influenced by environmental fac-  
 8 tors. In this section, we review attraction predictors emerging from the social  
 9 environment and the physical environment.

10 THE SOCIAL ENVIRONMENT One aspect of the social environment that  
 11 influences the degree to which perceivers are attracted to a given target is the  
 12 degree to which the members of the perceivers' *social network* like or dislike  
 13 that target. Early research on a phenomenon entitled "the Romeo and Juliet  
 14 effect" built on the theory of psychological reactance (Brehm, 1966) to suggest  
 15 that perceivers (e.g., teenagers) become increasingly attracted to a given target  
 16 when members of their social network (e.g., parents) disapprove of the rela-  
 17 tionship (Driscoll, Davis, & Lipetz, 1972). Subsequent research, however, has  
 18 failed to support this intriguing idea. Indeed, just the opposite is frequently the  
 19 case: Perceivers experience greater attraction to a given target when members  
 20 of their social network approve of the relationship (e.g., Sprecher & Felmlee,  
 21 1992), although some evidence suggests that the effect of perceivers' social net-  
 22 works on their relationship with a given target is stronger for female than for  
 23 male perceivers (Leslie, Huston, & Johnson, 1986; Sprecher & Felmlee, 1992).  
 24 Indeed, female perceivers appear to be more influenced than male perceivers by  
 25 the opinions of others, even when these others are strangers (Graziano, Jensen-  
 26 Campbell, Schebilske, & Lundgren, 1993).

27 A second aspect of the social environment that influences attraction per-  
 28 tains to *cultural norms*, which refer to widespread beliefs within certain cultural  
 29 or historical contexts about who is attractive. For example, although women are  
 30 more attracted than men to potential romantic partners who have good earn-  
 31 ing prospects and are older than themselves, and men are more attracted than  
 32 women to potential romantic partners who are physically attractive and are  
 33 younger than themselves (Buss, 1989), these sex differences are substantially  
 34 weaker to the extent that the power imbalance between men and women within  
 35 the culture is smaller (Eagly & Wood, 1999).

36 Another line of research also examines cross-cultural differences, although  
 37 it does not examine cultural norms, per se. It links the amount of food that  
 38 exists in a certain culture to men's preferences for women's body shapes. Males  
 39 prefer heavier women to lighter women when food is in short supply, and they  
 40 prefer lighter women to heavier women during times of plenty (Tovée, Swami,  
 41 Furnham, & Mangalparsad, 2006). Evidence that such effects are due to hunger,





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1 rather than to some other factor confounded with food supplies, comes from  
 2 recent studies demonstrating that men rated heavier women as more attractive  
 3 when the men were entering the campus dining hall for dinner (when they  
 4 were hungry) than when they were leaving after eating dinner (when they were  
 5 satiated) (Nelson & Morrison, 2005; Swami & Tovée, 2006).

6 A third aspect of the social environment that influences attraction is *per-*  
 7 *ceived scarcity*, which refers to perceivers' subjective experience that access to  
 8 potential targets is dwindling. In a first demonstration of this effect, bar patrons  
 9 reported on the physical attractiveness of opposite-sex patrons at 9:00 pm,  
 10 10:30 pm, and 12:00 am, with this last assessment shortly before the 12:30 am  
 11 closing time (Pennebaker et al., 1979). Perceivers viewed the targets in the bar  
 12 as increasingly attractive as closing time approached. Although one study failed  
 13 to replicate this effect (Sprecher et al., 1984), several other studies have repli-  
 14 cated it (e.g., Gladue & Delaney, 1990), especially for perceivers who were not  
 15 currently in a relationship (Madey et al., 1996).

16 THE PHYSICAL ENVIRONMENT One of the most extensively researched  
 17 aspects of the physical environment that predicts attraction is *proximity*, which  
 18 refers to the degree to which the perceiver and target are close to rather than  
 19 far from each other in physical space. A famous early demonstration of the  
 20 power of proximity comes from a study of a campus housing complex at the  
 21 Massachusetts Institute of Technology (Festinger et al., 1950). This study not  
 22 only demonstrated that people are more likely to befriend others who live near  
 23 them than those who do not, it also spoke to the large magnitude of the effect.  
 24 For example, people were about twice as likely to become close friends with  
 25 somebody who lived next door to them (approximately 20 feet away) than to  
 26 somebody who lived two doors down (approximately 40 feet away). Although  
 27 the proximity effect has been replicated many times (e.g., Ebbeson, Kjos, &  
 28 Konečni, 1976; Latané, Liu, Nowak, Bonevento, & Zheng, 1995; Nahemow  
 29 & Lawton, 1975; Segal, 1974), even in initial encounters (Back, Schmulke, &  
 30 Egloff, 2008), proximity does not always lead to liking; indeed, people are also  
 31 much more likely to be enemies with somebody who lives near them than with  
 32 somebody who lives farther away (Ebbeson et al., 1976).

33 In addition to these robust effects of physical proximity, a broad range  
 34 of environmental variables influences attraction by making the context of  
 35 the social interaction pleasant as opposed to unpleasant. As mentioned previ-  
 36 ously, perceivers experience greater attraction to targets when interacting with  
 37 them in a comfortable room than in a hot or crowded room (Griffitt, 1970;  
 38 Griffitt & Veitch, 1971). The same goes for a number of additional environmen-  
 39 tal factors, including listening to pleasant or unpleasant music (May & Hamilton,  
 40 1980).



## 1 Rejection

2 We now turn from attraction to rejection. This shift in content is accompanied  
 3 by a shift in the design variable. Attraction is typically studied as a dependent  
 4 variable, whereas rejection is most commonly studied as an independent  
 5 variable—that is, researchers mostly explore the *causes* of attraction but the  
 6 *consequences* of rejection. We discuss rejection research methods and theoret-  
 7 ical perspectives on rejection before reviewing the consequences of being  
 8 rejected; we then discuss loneliness and explore why people are rejected.

### 9 *Methods of Rejection Research*

10 Rejection research emerged in a rather brief time, as several different strands  
 11 converged to stimulate research. Baumeister and Leary's (1995) review article  
 12 on the need to belong led them to begin to explore the consequences of having  
 13 that need thwarted (which is what rejection does). Around the same time,  
 14 Williams had begun to reflect on ostracism and to conduct some initial studies,  
 15 later summarized in his 2002 book. Loneliness research had been going on for  
 16 some time, but it also received a new boost around this time, especially in  
 17 connection with work by Cacioppo and colleagues, later summarized in his  
 18 2008 book.

19 As with almost any research topic, progress depends on having good meth-  
 20 ods. Multiple procedures have assisted researchers in exploring the effects of  
 21 rejection, although most of them use stranger interactions and rejections  
 22 (so we should be cautious in generalizing to cases of rejection by important,  
 23 long-term relationship partners). In one method (e.g., Leary, Tambor, Terdal, &  
 24 Downs, 1995; Nezlek, Kowalski, Leary, Blevins, & Holgate, 1997; Twenge,  
 25 Baumeister, Tice, & Stucke, 2001), a group of strangers engages in a get-  
 26 acquainted conversation and then is told that they will pair off for the next part.  
 27 Each is asked to list two desired partners, and then everyone goes to a separate  
 28 room. The experimenter visits each room and gives bogus feedback that every-  
 29 one, or no one, has selected you as a desirable partner. Thus, rejection means  
 30 being chosen by no one as a desirable partner.

31 In another procedure, people take a personality test by questionnaire and  
 32 are given feedback that includes the ostensible prediction that you will end up  
 33 alone in life (e.g., Twenge et al., 2001). In a third procedure, two participants  
 34 exchange get-acquainted videos, and then the experimenter tells the partici-  
 35 pant that after seeing your video, the other person does not want to meet you

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1 (as opposed to saying the other person had to leave because of a dentist appoint-  
2 ment) (e.g., DeWall, Baumeister, & Vohs, 2008). A fourth procedure asks people  
3 to recall or imagine experiences of rejection (e.g., DeWall & Baumeister, 2006).

4 The first study on ostracism sent the participant into a room with two con-  
5 federates posing as participants (Williams & Sommer, 1997). All were instructed  
6 to remain silent. One confederate pretended to discover a ball and started toss-  
7 ing it to the others. In the control condition, all three threw the ball back and  
8 forth for several minutes. In the ostracism condition, the confederates briefly  
9 included the participant in the game and then gradually stopped throwing the  
10 ball to him or her. Later, a computerized version of this game called “Cyberball”  
11 was developed, and it has proven very popular as a convenient and inexpensive  
12 substitute for using live confederates (e.g., Eisenberger, Lieberman, & Williams,  
13 2003; see also Van Beest & Williams, 2006).

14 Ostracism procedures may manipulate more than rejection. Williams  
15 (2001) has argued all along that ostracism thwarts not just the need to belong  
16 but also other needs, including desires for control and understanding (mean-  
17 ing). If so, ostracism procedures cannot be considered pure manipulations of  
18 social rejection, and their effects may or may not stem from the interpersonal  
19 rejection aspect. However, a recent meta-analysis found that at least some  
20 effects of ostracism were indistinguishable from those of other rejection manip-  
21 ulations (Blackhart, Knowles, Nelson, & Baumeister, 2009).

22 Loneliness is mostly studied as an individual difference measure, assessed  
23 by questionnaire. Several scales are available for measuring loneliness per se,  
24 including the UCLA Loneliness Scale (Russell et al., 1980). There are also scales  
25 to measure the degree of perceived social support.

## 26 *General Theory*

27 Approaches to rejection have generally been based on the assumption that peo-  
28 ple have a strong, basic drive to form and maintain social bonds. Most theories  
29 of personality and human nature have recognized this to some degree (e.g.,  
30 Freud, 1930; Maslow, 1968). Recent assertions of the need to belong, such as  
31 that of Baumeister and Leary (1995), have not really discovered or posited a  
32 new motivation but rather have given it more prominence and primacy among  
33 motivations. Regardless, given that rejection thwarts this pervasive and power-  
34 ful drive, it should be upsetting and disturbing to people, and it should set in  
35 motion other behaviors aimed at forming other bonds or strengthening the  
36 remaining ones.

37 A link to self-esteem has been proposed by Leary and colleagues  
38 (e.g., Leary, Tambor, Terdal, & Downs, 1995; also Leary & Baumeister, 2000).



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1 Self-esteem is puzzling because people seem highly motivated to maintain and  
2 enhance self-esteem, yet high self-esteem has relatively few palpable advantages. Why do people care so much about something that has so little apparent  
3 benefit? Leary's answer is that self-esteem, albeit perhaps not important in and  
4 of itself, is closely tied to something that is important, namely belongingness.  
5 According to him, self-esteem functions as a sociometer—an inner gauge of  
6 our likelihood of having sufficient social ties. High self-esteem is generally  
7 associated with believing that you have traits that bring social acceptance,  
8 including likability, competence, attractiveness, and moral goodness. Hence  
9 rejection tends to reduce self-esteem, whereas acceptance increases it.

11 Thus, people seem designed by nature to want to connect with others. Some  
12 people may seem to like to be alone, but usually still desire to have a few friends  
13 and close relationships. (Even religious hermits typically maintain a close bond  
14 with at least one person who visits regularly and provides some companionship.) In prison, solitary confinement may seem a more attractive alternative  
15 than being with other prisoners and suffering the associated risks of assault and  
16 rape, but in fact solitary confinement is highly stressful and damaging (Rebman,  
17 1999), and most prisoners seek to avoid it if they can.

19 People who are rejected or otherwise alone suffer more mental and physical  
20 health problems than other people (Baumeister & Leary, 1995). In some cases,  
21 it could be argued that the problems led to the rejection, but other cases make  
22 that seem implausible. Being alone is bad for the person. Indeed, mortality  
23 from all causes of death is significantly higher among people who are relatively  
24 alone in the world than among people with strong social ties (House, Landis, &  
25 Umberson, 1988). Lonely people take longer than others to recover from stress,  
26 illness, and injuries (Cacioppo & Hawkley, 2005). Even a cut on the finger,  
27 administered in a carefully controlled manner in a laboratory study, heals more  
28 slowly than normal in a lonely person.

## 29 Consequences of Rejection

30 We now explore the consequences of attraction: What happens to people who  
31 are rejected? We divide this exploration into sections on (1) behavioral consequences;  
32 (2) cognitive, motivational, and self-regulatory consequences; and  
33 (3) emotional consequences.

34 *Behavioral Consequences* Rejection produces strong effects on behavior.  
35 Many published studies report effects larger than a standard deviation, which is  
36 quite unusual for laboratory experiments in social psychology. Rejection studies  
37 produce large, significant effects. Most likely, the strong effects reflect the  
38 high motivational importance of belongingness.



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1 The potential link between feeling rejected and turning violent gained  
2 national prominence from widely publicized episodes in which high school  
3 students brought guns to school and fired on classmates and teachers. A com-  
4 pilation and analysis of these cases indicated that most of the school shooters  
5 had felt rejected by their peers, and the feelings of rejection had fueled their  
6 violent tendencies (Leary, Kowalski, Smith, & Phillips, 2003). Laboratory  
7 experiments confirmed that participants who were randomly assigned to expe-  
8 rience rejection by other participants became highly aggressive toward other  
9 participants, even toward innocent third parties who had not provoked them in  
10 any other way (Twenge, Baumeister, Tice, & Stucke, 2001). Only new persons  
11 who praised the rejected person were exempted from the aggressive treatment.

12 Parallel to the increase in aggression, rejected people show a broad decrease  
13 in prosocial behavior. In multiple studies, rejected people were less generous in  
14 donating money to worthy causes, less willing to do a favor that was asked of  
15 them, less likely to bend over and pick up spilled pencils, and less likely to  
16 cooperate with others on a laboratory game (the Prisoner's Dilemma) (Twenge,  
17 Baumeister, DeWall, Ciarocco, & Bartels, 2007).

18 *Cognitive, Motivational, and Self-Regulatory Consequences* The behav-  
19 ioral effects of rejection were puzzling in some ways. The underlying theory,  
20 after all, was that people are driven by a need to belong, and rejection thwarts  
21 that need, so rejected people should be trying even more to find new ways of  
22 connecting with others. Instead, they seemed to become unfriendly, aggressive,  
23 and uncooperative. Why?

24 Alongside the antisocial behaviors noted in the preceding section, some  
25 researchers have found signs that rejected people may become interested in  
26 forming new social bonds. They show heightened interest in other people's  
27 interpersonal activities. For example, Gardner, Pickett, and Brewer (2000)  
28 administered a laboratory rejection experience and then let participants read  
29 other people's diaries. The rejected persons showed relatively greater interest in  
30 the diary writers' social lives, such as going on a date or playing tennis with  
31 someone. Another investigation found that rejected persons were especially  
32 likely to seek and notice smiling faces (DeWall, Maner, & Rouby, 2009). For  
33 example, they were quicker than others to spot a smiling face in a crowd of  
34 faces, and they tended to look longer at smiling faces than neutral faces, relative  
35 to other participants.

36 Some actual signs of trying to form a new social connection were found by  
37 Maner, DeWall, Baumeister, and Schaller (2007). In these studies, rejected per-  
38 sons were more interested than others in joining a campus service to facilitate  
39 meeting people. They also bestowed more rewards on future interaction part-  
40 ners than other people did, possibly to get the person in a good mood.



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1 None of these findings indicates that rejected persons rush off to make new  
2 friends. Rather, the findings suggest that they are cautiously interested in find-  
3 ing people who seem likely to accept them. Perhaps the best integration is to  
4 suggest that rejected people want to be accepted but also want to avoid being  
5 rejected again. They may want the other person to make the first move, and  
6 then they may respond positively. If others do not seem promising, the rejected  
7 people may be especially antisocial.

8 Ostracized people, too, seem quite positively responsive to friendly gestures  
9 and overtures by others (e.g., Williams & Zadro, 2005). For example, on an  
10 Asch conformity task, ostracized people conformed more (i.e., were more likely  
11 to give the wrong answer endorsed by other group members) than other par-  
12 ticipants (Williams, Cheung, & Choi, 2000). This could indicate that they hope  
13 to win friends by going along with the group.

14 Rejection appears to affect cognitive processes other than attention to  
15 friendliness. It seems to have a strong, though presumably temporary, effect on  
16 our intelligence. One series of studies found substantial drops in IQ scores  
17 among rejected persons (Baumeister, Twenge, & Nuss, 2002). Perhaps surpris-  
18 ingly, rejected people did quite well with simple intellectual tasks, being able to  
19 concentrate well enough to read a passage and answer questions about it  
20 correctly. But performance on more complicated mental tasks such as logical  
21 reasoning and extrapolation was seriously impaired. The implication is that  
22 rejection impairs controlled but not automatic processes.

23 However, an alternative explanation for a number of these findings is that  
24 rejected and ostracized people simply do not want to exert themselves. They  
25 may become passive and not bother putting forth the effort needed to think for  
26 themselves.

27 Self-regulation also appears to be impaired among rejected persons, and  
28 these findings reinforce the theory that rejected people do not want to bother.  
29 This line of work was stimulated in part by Cacioppo's observation that lonely  
30 people often have poor attention control (see Cacioppo & Patrick, 2008), as  
31 indicated by poor performance on dichotic listening. In a dichotic listening  
32 task the participant puts on headphones, and different voices are heard in dif-  
33 ferent ears, so that the person must screen out one voice and focus on what the  
34 other one is saying. Rejected persons show similar deficits, and they also self-  
35 regulate poorly on other tests of self-control (Baumeister, DeWall, Ciarocco, &  
36 Twenge, 2005). However, they remain capable of performing perfectly well, for  
37 example, when a cash incentive is available for good performance.

38 These studies suggest that humans want to be accepted but recognize that  
39 they have to pay a price for belongingness, such as exerting themselves to self-  
40 regulate and behave properly. If they believe they are being rejected, they lose



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1 their willingness to pay that price and make those efforts. Hence they become  
2 passive, lazy, and uncooperative. But if they see an opportunity to be accepted  
3 again, they are quite capable of pulling themselves together and making the  
4 right efforts.

5 *Emotional Consequences* Rejection makes people feel bad. A literature  
6 review on anxiety concluded that the most common and widespread cause is  
7 being rejected or otherwise excluded from groups or relationships (Baumeister  
8 & Tice, 1990). Baumeister and Leary (1995) went so far as to suggest that a  
9 basic function of emotions is to promote interpersonal connection, insofar as  
10 most negative emotions have some link to threat or damage to relationships  
11 (think of grief, jealousy, anger, sadness, and anxiety), whereas any event that  
12 conveys social acceptance, such as forming or solidifying social bonds, typically  
13 results in positive emotion.

14 The link between rejection and emotion seemed obvious. As sometimes  
15 happens, however, the data did not cooperate. Some early studies of interper-  
16 sonal rejection found no sign of changes in mood or emotion (e.g., Twenge  
17 et al., 2001). Even when emotional differences were found, they often failed to  
18 mediate the (often large) behavioral effects (e.g., Buckley, Winkel, & Leary,  
19 2004; Williams et al., 2000). At first it was assumed that researchers had used  
20 the wrong scale or that participants simply refused to acknowledge their  
21 distress, but evidence with multiple measures continued to produce the same  
22 pattern.

23 At the same time, links to physical pain were emerging. A study of what  
24 people mean when they say their “feelings are hurt” found that hurt feelings  
25 essentially signify being rejected or excluded, or at least a step in that direction  
26 (Leary, Springer, Negel, Ansell, & Evans, 1998). In this case, whether the person  
27 intended to hurt you may be irrelevant. Rather, your hurt feelings depend on  
28 how much you value the relationship and how strongly you got the impression  
29 that the other person did not value it as much as you do (Leary, 2005). (Your  
30 feelings may be hurt when someone’s actions imply not she does not value her  
31 relationship with you.) Brain scans indicated that similar brain sites were acti-  
32 vated when people were rejected during the Cyberball game as were activated  
33 when people suffered physical pain (Eisenberger, Lieberman, & Williams, 2003).

34 Perhaps most remarkably, a review by MacDonald and Leary (2005) showed  
35 that being rejected often causes a feeling of numbness. The review mainly  
36 emphasized research with animals. For example, when rat pups are excluded  
37 from the litter, they develop some loss of sensitivity to physical pain (Kehoe &  
38 Blass, 1986; Naranjo & Fuentes, 1985; Spear, Enters, Aswad, & Louzan, 1985).  
39 This research pointed to something Panksepp had theorized decades earlier  
40 (Herman & Panksepp, 1978; Panksepp, Herman, Conner, Bishop, & Scott,  
41 1978; Panksepp, Vilberg, Bean, Coy, & Kastin, 1978). When animals evolved to



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1 become social, they needed biological systems to respond to social events, and  
2 rather than developing entirely new systems in the body to deal with the social  
3 world, evolution piggybacked the social responses onto the already existing  
4 systems. Hence social rejection activated some of the same physiological  
5 responses as physical injury, just as Eisenberger et al. (2003) later showed.

6 Physical injury does not always cause maximum pain right away. A shock  
7 reaction often numbs the pain for a brief period. Possibly this developed so that  
8 an injured animal could make its way to safety without being distracted by  
9 intense pain. Regardless, the shock or numbness reaction offered a possible  
10 explanation for the lack of immediate emotion reported by many studies of  
11 rejection.

12 The links between rejection, emotion, and physical pain were explored  
13 most directly in a series of experiments by DeWall and Baumeister (2006).  
14 Consistent with the ideas of MacDonald and Leary (2005) and Panksepp  
15 (1998), rejected participants in those studies showed low sensitivity to pain:  
16 Rejected participants were slower than others to report that something hurt  
17 and slower to complain that it became intolerable. Moreover, the lack of sensi-  
18 tivity to pain correlated closely with a lack of self-reported emotional reaction  
19 to pain. This generalized to other emotional phenomena, such as feeling sym-  
20 pathy for someone experiencing misfortune.

21 A comprehensive review of the effects of rejection was provided in a meta-  
22 analysis by Blackhart et al. (2009). Their results showed conclusively that rejec-  
23 tion does produce significant changes in emotion. The reason many researchers  
24 had failed to report significant results was that the effect was rather weak, and  
25 so the small to medium samples used in most studies lacked the statistical  
26 power to detect these. But when results from many studies were combined, it  
27 was clear that rejected people did feel worse than accepted ones—and even,  
28 though just barely, worse than neutral controls. Accepted people felt better than  
29 controls, though this effect, too, was weak.

30 Yet feeling worse does not necessarily mean feeling bad. When Blackhart  
31 et al. (2009) compiled data on just how bad people felt, it emerged that rejected  
32 people typically reported emotional states that were near the neutral point on  
33 the scale and, if anything, slightly on the positive side.

34 Does that mean rejection is not upsetting? Hardly. The laboratory studies  
35 examined one-time, immediate reactions to rejection experiences that mainly  
36 involve strangers. Being rejected repeatedly and by people you love may be  
37 more immediately upsetting. Even the neutral reactions in the laboratory stud-  
38 ies are likely just temporary states, akin to how the body goes into shock right  
39 after an injury but feels considerable pain later on.

40 All of this has made for an intriguing mixture. In the next decade there will  
41 almost certainly be further advances in exploring the inner effects of rejection.



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1 It appears that being rejected produces an immediate reaction that is not quite  
 2 what anyone expected. There is a shift away from a positive mood and happy  
 3 emotions toward a neutral state, but it is not entirely the same as the numbness  
 4 of shock, either. Impaired emotional responsiveness appears to be one way of  
 5 characterizing it. Most researchers assume that genuine distress does emerge at  
 6 some point, but it has been surprisingly hard to get rejected people to say that  
 7 they feel really bad right now. Meanwhile, the impairment of emotional respon-  
 8 siveness may prove a useful tool for researchers who wish to study the effects of  
 9 emotion on other factors, such as judgment and cognition.

10 *Loneliness*

11 The laboratory studies of immediate reactions to carefully controlled rejection  
 12 experiences can be augmented by studying people who feel rejected and socially  
 13 excluded over a long period of time. The largest body of work on such effects  
 14 concerns loneliness. Being left out of social relationships makes people lonely.

15 Recent work has begun to discredit the stereotype of lonely persons as  
 16 social misfits or unattractive, socially inept losers. Lonely and nonlonely people  
 17 are quite similar in most respects, including attractiveness, intelligence, and  
 18 social skills. In fact, lonely people spend about the same amount of time as  
 19 other people in social interaction (Cacioppo & Patrick, 2008). In general, then,  
 20 loneliness is not a lack of contact with other people (Wheeler, Reis, & Nezlek,  
 21 1983). Rather, it seems to reflect a dissatisfaction with the quality of the interac-  
 22 tion. Lonely people do spend time with others but they typically are not satis-  
 23 fied with those interactions, and they come away feeling that something  
 24 important was lacking (Cacioppo & Hawkley, 2005). If rejection causes loneli-  
 25 ness, then, it is not so much an explicit refusal to have anything to do with the  
 26 person, but rather a more subtle refusal to provide the kind of close relationship  
 27 and meaningful interactions that the person wants.

28 If there is one core characteristic that seems to produce loneliness, it is that  
 29 lonely people are less emotionally empathic than other people (Pickett &  
 30 Gardner, 2005). That is, they seem relatively deficient in their ability to under-  
 31 stand other people's emotional states. Even with this finding, however, it is not  
 32 yet fully clear what is cause and what is effect. Conceivably the difficulty in  
 33 establishing an empathic connection with another person's emotions could be  
 34 the result of loneliness rather than its cause.

35 Once we define loneliness as a lack of certain kinds of satisfying relation-  
 36 ships, we can begin to ask what those relationships are. Marriage and family are  
 37 obviously important bonds to many people, and married people are somewhat  
 38 less likely than single people to be lonely (Peplau & Perlman, 1982; Russell,



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1 Peplau, & Cutrona, 1980). The new mobility of modern life also takes its toll in  
 2 terms of loneliness; people who move far from home for college or work are  
 3 more likely to be lonely (Cacioppo et al., 2000).

4 For people with no close ties to romantic partners or best friends, what  
 5 other sorts of bonds can reduce loneliness? For men but not women, feeling  
 6 connected to a large organization reduces loneliness (Gardner et al., 2005). For  
 7 example, men can feel a bond to their university, their employer, or even a  
 8 sports team, and this helps prevent loneliness, but this does not work for  
 9 women. The reason, very likely, is that the social inclinations of women tend to  
 10 focus very heavily on close, intimate social connections. Men like those inti-  
 11 mate relationships, but they are also oriented toward large groups and organi-  
 12 zations (Baumeister & Sommer, 1997).

13 Some people even form pseudorelationships with celebrities or fictional char-  
 14 acters such as people on television shows. Women who watch many situation com-  
 15 edies feel less lonely than other women, even when both have the same quantity of  
 16 real friends and lovers (Kanazawa, 2002). Other people are able to reduce loneliness  
 17 by feeling connected to nonhuman living things, such as a dog or even a plant.

18 If the causes of loneliness are only slowly becoming clear, its consequences  
 19 seem better known, and they are not good (see Cacioppo & Patrick, 2008). By  
 20 middle age, lonely people drink more alcohol than other people, exercise less,  
 21 and eat less healthy food. They sleep as much as others but not as well. Their  
 22 lives are no more stressful than other people's lives in any objective sense, but  
 23 subjectively they feel more stress. They enjoy the good things in life less than  
 24 other people, and they suffer more from the bad things.

*25 Why Rejection Occurs*

26 Why do people reject each other? There are many answers. Studies of rejection  
 27 among children focus on three main things (e.g., Juvonen & Gross, 2005). The  
 28 first is being aggressive. Children who do not want to risk being hurt avoid  
 29 other children who are aggressive. This seems ironic in the context of what we  
 30 noted above, namely that being rejected causes people to become more aggres-  
 31 sive. Aggression is seen as incompatible with human social life, and so aggres-  
 32 sive people are rejected, just as rejection fosters aggression.

33 A second reason is that isolation seems to breed more isolation. Some chil-  
 34 dren tend to withdraw from others and keep to themselves, and other children  
 35 respond to this by avoiding them all the more. This can create an unfortunate  
 36 spiral leading to loneliness and many of the problems that go with it. Children  
 37 may believe that the loner is rejecting them, and so they respond by rejecting  
 38 the loner in return.





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1 The third reason is deviance. The early part of this chapter showed that  
 2 similarity leads to attraction. Dissimilarity leads to rejection. Children who are  
 3 different in any way are prone to be rejected by others. Regardless of whether  
 4 they look different, talk differently, have an unusual family, or act in unusual  
 5 ways, differentness invites rejection. Children at both extremes of intellectual  
 6 ability are rejected, which again suggests that being different from the average  
 7 or typical is enough to cause rejection.

8 Marrying one person may necessitate rejecting others. But which ones?  
 9 A seemingly simple answer is that people reject others who do not measure up  
 10 to their standards and expectations. As previously confirmed, although most  
 11 people are attracted to desirable partners, they pair off with partners whose  
 12 attributes, including intelligence and looks, are similar to theirs. In short, you  
 13 may fall in love with a fabulous, gorgeous, wealthy person, but unless you are  
 14 equally fabulous (and gorgeous and wealthy), that person will reject you,  
 15 leaving you disappointed. The process may be repeated until you find someone  
 16 who is about your equal. Baumeister and Wotman (1992) labeled the process  
 17 “falling upward”: you fall for people better than you, which leads to romantic  
 18 disappointment.

19 A disturbing implication of falling upward is that the people who reject you  
 20 must somehow be better than you. This is only partly accurate. To be sure, the  
 21 more desirable partner in most mismatches rejects the less desirable one.  
 22 Moreover, the first reaction to being rejected is often to view it as a negative  
 23 assessment of your romantic appeal: “What’s wrong with me?” But there are  
 24 many sources of slippage. For one thing, most people overvalue how attractive  
 25 they are, so the person who rejects you may not be objectively better—he or she  
 26 merely regards himself or herself as better. For another, local variations in sex  
 27 ratio change people’s relative attractiveness (Guttentag & Secord, 1983). During  
 28 or after a major war, for example, there is often a shortage of men at home, and  
 29 the women must settle for partners far less desirable than they would otherwise  
 30 expect. Furthermore, many capricious factors can influence attraction (Lykken  
 31 & Tellegen, 1993). The fact that you smell a bit like someone’s mother or talk  
 32 like someone’s ex-partner could be enough to make that person reject you, even  
 33 if you are fabulous in other respects (Andersen et al., 1996).

34 An early study on romantic rejection by Folkes (1982) explored women’s  
 35 reasons for refusing a date with a man. The reasons the women told the research-  
 36 ers were not, however, the reasons they reported telling the men. They differed  
 37 along all three of the major dimensions of attribution theory (Kelley, 1967; see  
 38 Carlston, Chapter 3, this volume). The reasons they gave to the man who asked  
 39 them out tended to be unstable, external (to the man), and specific, whereas  
 40 their actual reasons tended to be stable, internal, and global. For example, she  
 41 might say she was busy that particular night. Such an excuse is unstable





## Attraction and Rejection

1 (it applies to only that night; tomorrow might be different), external (it has  
2 nothing to do with him), and specific (it is one narrow issue). In reality, she  
3 might decline the invitation because she finds him unattractive (which is a  
4 permanent, general aspect of him).

5 Romantic rejection sometimes involves more than declining a date. One  
6 person may have developed strong romantic feelings toward the other, who  
7 does not feel the same way. This is called *unrequited love*. Studies indicate that  
8 the two roles have very different experiences (e.g., Baumeister, Wotman, &  
9 Stillwell, 1993; Hill, Blakemore, & Drumm, 1997). Rejecters often have a diffi-  
10 cult time refusing love that they really do not want. They feel guilty, so they  
11 make excuses or avoid the other person rather than clearly stating the reasons  
12 for refusing the other's advances. They do not want to hurt the other person's  
13 feelings—and as we saw earlier, hurt feelings are a response to discovering that  
14 the other person does not desire or value a connection with you to the extent  
15 that you want. Sure enough, unrequited love often precipitates feelings of low  
16 self-esteem and self-doubt among the rejected persons.

17 In general, rejection may not be inevitable, but it can still serve important  
18 social goals. The fact that people reject those who are different suggests a basic  
19 drive to keep the social group full of people who are alike. Like children, adults  
20 reject people who are different from them (Wright et al., 1986). They have a  
21 more negative reaction to deviance among members of their group than among  
22 outsiders (Hogg, 2005). Indeed, given exactly the same amount of deviance,  
23 groups reject insiders more than outsiders (Marques & Yzerbyt, 1988). Even  
24 just performing badly at a task is more troubling, and hence more likely to  
25 cause rejection, when it is by a member of the group than by someone outside  
26 the group (Marques & Paez, 1994; Marques, Abrams, & Serôdio, 2001). To be  
27 sure, it works both ways: Good performance by ingroup members is appreci-  
28 ated and rewarded more than equally good performance by someone outside  
29 the group.

30 Thus, it seems that people want their groups to be homogeneous, and they  
31 reject members of the group who seem different or who act differently. Although  
32 diversity has many benefits, people still seem to feel and act as if it is best to  
33 have a group of people who are fundamentally similar. Rejection can thus be a  
34 way of strengthening the group by eliminating people who seem not to fit.  
35 People understand this and therefore may try harder to conform to the group  
36 to avoid being rejected. Even the threat of being rejected is often enough to  
37 make people behave in ways that benefit the group (Kerr et al., 2009).

38 Thus, rejection can serve a valuable function in solidifying the group in two  
39 ways. It gets rid of people who do not fit in or who otherwise detract from the  
40 group. And it motivates the people in the group to behave properly, cooperate  
41 with others, and contribute to the group, so that they will not be rejected.

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### 1 Attraction and Rejection Today

Attraction research has ebbed and flowed over the past 50 years, whereas rejection research, which rose to prominence over the past 15 years, has received a steady stream of attention. Despite these different historical trajectories, both areas of research are currently flourishing. Attraction research has become increasingly influential and interdisciplinary in recent years as its interface with technology and with big business has grown. For example, economists have recently employed speed-dating (Fisman et al., 2006) and online dating (Hitsch et al., 2009) procedures to understand mate selection processes, and communications researchers have examined behavior on social networking Web sites (e.g., Facebook) to examine diverse aspects of interpersonal attraction (Tersmette et al., 2008; Walther et al., 2008). Rejection research has benefited from a steady stream of methodological innovations and a recent foray into applying emerging theory to real-world cases of rejection, including the application to school shootings (Leary et al., 2003).

As we look to the next decade, attraction research would benefit from greater theoretical integration, and rejection research would benefit from a greater emphasis on rejection in close, long-term relationships (and perhaps from integration with relationships research on topics such as betrayal and breakup). Given the flurry of attention being paid to both topics, we anticipate that scholars will make major strides toward addressing these limitations—and toward extending these research topics in exciting new directions.

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